



- Supportive
- Local to be able to get to
- Valued in the North East and to Wallsend Kinship Carers
- Life-line to charities
- Easy to access
- Quick to respond and help
- Flexible
- Able to work alongside the NT VCS
- High quality staff who care about what they do
- Accessible – always available
- Very supportive and encouraging
- Clear and easy to understand advice
- Always there to help
- Offer great free advice
- Supportive
- Excellent organisation
- Great local charity
- Always at the end of a phone
- Supportive in all areas
- Excellent organisation
- Reaches out to vulnerable people
- Gives one great satisfaction volunteering
- An asset to the community
- An avenue to learn what is needed
- Someone to guide the way so we can help
- They fulfil their strapline – support, inform, represent
- They help me to be an informed and linked volunteer
- They encourage me to gain new skills
- Always being available

- Brilliant new friendly team
- Knowledgeable staff
- An outstanding facilitator
- An organisation which identifies and tries to meet the needs
- An organisation which enables young people to reach their potential
- Contributing to the community
- Inspiring volunteers to get involved
- Helping a huge range of people
- Supportive to local charities
- Helpful workshops
- Fundraising advice
- Good source of support and advice
- Always open to partnership opportunities
- Innovative and willing to try new projects
- One stop shop for all our needs
- Fantastic for training
- Free support services
- Useful resource, training and information around volunteering
- Good communication and networking tool – events and other groups
- Partnership working – variety of ways to get involved with VODA
- Knowledgeable and experienced
- Welcoming to new and old
- Easy to access, always available when needed
- A supportive organisation that shares ideas
- At the network meetings I get an insight into how other organisations approach and solve problems